

MSP

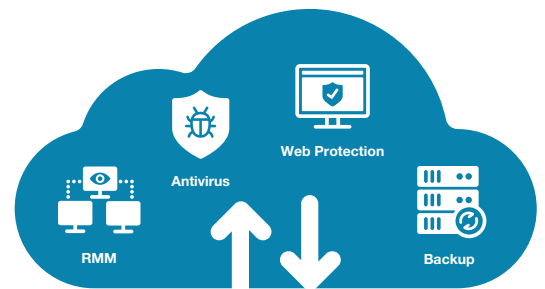
Managed Service Provider

Aware's MSP is a cloud solution with tools to manage desktops, laptops, servers, and network devices.

The MSP program is made up of four parts. The base component, RMM, is required, the additional components can be added for more features and protection.

The full MSP suite offers 4 of the critical protections for Ransomware (patch management, antivirus, web filtering and backups). With additional user education included for free with the purchase of a 1 year contract.

“ From a single management tool get the insight and control you need to effectively manage your systems.”



Ransomware Top 10 Protections - Our RMM Instantly Covers 6

- ✓ **Keep patches up-to-date**
Get official products
- ✓ **Backup regularly**
Do not install cracked software
Use email responsibly
- ✓ **User education**
- ✓ **Use reputable antivirus security**
- ✓ **Use a firewall to protect network access**
Use spam protection at your perimeter
- ✓ **Managed Services**



RMM (Remote Monitoring & Management)

- Cloud based management
- Patch management system for most Microsoft software and some third-party software. Primarily focused on security patches
- Take Control remote control solution for screen sharing
- Software and hardware inventory and reporting
- Daily or 24x7 checks for hardware, software, services, event logs, antivirus definitions and scans
- Cloud management tool can capture notes for each system from helpdesk or operations personnel
- Create customized tasks to perform specific functions on the computer
- Remote Background provides a command line interface, process and service controls
- Multi-platform support
- 2 Factor Authentication for secured access



Web Protection

- Website categorization with over 70 built-in category filters available
- Can block encrypted HTTPS or other custom traffic
- Offers a task tray icon to warn users when a site has been blocked
- Provides customized block messages
- Time of day restrictions
- Centralized reporting
- Configurable Whitelists and Blacklists
- Reputation block control ranges
- Real-time protection



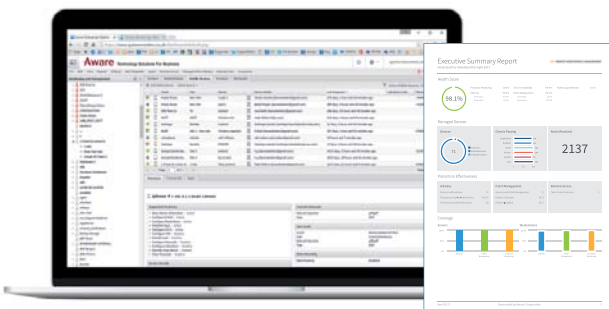
Antivirus

- World class Antivirus defense
- Create policy based controls for computers based on risk groups
- Manage antivirus definition updates, quick scans and full scans
- View threats and responses from a central management tool
- Run reports for activities across all of the computers in your organization
- Remediate or authorize quarantined threats
- Protect your users from Ransomware with real-time protection and alerting



Backup

- MSP Backups allow for the backup of user's files to cloud storage with optional local copies
- Local backup speedvault staging with deduplication allows for quicker backups with lower storage usage. This also speeds up restores as they can be restored from the local speedvault
- Multiple backup schedules are available. Backup daily, hourly or any frequency you want to protect your data around the way you work
- Bandwidth control for backup synchronization to the cloud with time of day limits
- Creation of restore points with Archives based on customer defined schedule
- Fine grained control of backups. Backup the folders and data you want, or exclude specific types of files
- Backups are priced in 100GB increments. However, backups use highly efficient deduplication across backup sets
- Restore of data is controlled to only the device that was backed up. In order to restore data to an alternate location a specific security procedure must be used
- Backup laptops, desktops, file shares and servers



The choice is yours. Choose Aware.



**Don't play connect-the-dots,
paint a masterpiece**

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